



This pack provides you with essential information about our organisation, our global mission, and the significant impact we are making on the lives of families across South and Central Australia. As you consider joining our board, we want to ensure you have a comprehensive understanding of the values, vision, and operational framework that guide our work.

Ronald McDonald House Charities is a global network of local Chapters committed to keeping families close to their sick children during medical treatment. Since our inception, we have been dedicated to providing comfort, care, and support to families facing the stress and uncertainty of their child's illness.

Globally, RMHC impacts millions of lives each year through our core programs: Ronald McDonald Houses, Ronald McDonald Family Rooms, and Ronald McDonald Care Mobiles. These programs provide vital resources and support, allowing families to focus on what matters most – the health and well-being of their child.

In South and Central Australia, RMHC SCA is driven by the same unwavering commitment to our mission: to create, find, and support programs that directly improve the health and well-being of children and their families. We are deeply embedded in our local communities, working tirelessly to address the unique needs of families within our region.





Message from the Chair of Ronald McDonald House Charities South & Central Australia.

Thank you for your interest in joining the Board of Ronald McDonald House Charities South and Central Australia. We are at a pivotal moment in our organisation's journey, and your potential contribution is invaluable.

As one of Australia's most trusted charities, consistently ranked in the top ten, Ronald McDonald House Charities holds a unique and vital position in supporting families facing the challenges of ill or injured children. Our commitment to providing a "home away from home" is unwavering, and our impact is felt deeply across the communities we serve.

We are particularly enthusiastic about expanding our reach into Alice Springs. This is a significant step, allowing us to strengthen our support for a community that has generously supported us for over 25 years. This expansion is not just about geographical growth; it's about deepening our connection and ensuring that families in Alice Springs have access to the vital support they need.

This is where you come in. We are seeking a dedicated and passionate Director from Alice Springs to join our Board and play a key role in guiding this exciting phase of growth. Your local knowledge and understanding of the community will be crucial in ensuring our services are tailored and effective.

Joining our Board offers a unique opportunity to:

- Make a tangible difference: Directly impact the lives of families facing challenging times.
- Contribute to a respected organisation: Be part of a highly trusted and impactful charity.
- Lead strategic growth: Play a key role in expanding our services into Alice Springs.
- Collaborate with a committed team: Work alongside passionate individuals dedicated to our mission.

We are embarking on an exciting chapter, and we invite you to be a part of it.

Together, we can ensure that Ronald McDonald House Charities South and Central Australia continues to provide essential support to even more families in need.

We look forward to receiving your application and exploring how your skills and passion can contribute to our mission.

Sincerely,

Rebecca Wessels

Chair, Ronald McDonald House Charities South & Central Australia



About Ronald McDonald House South & Central Australia

- **Our Mission:** We provide essential services that remove barriers, strengthen families, and promote healing when children need healthcare
- **Our Vision:** A world where every family has what they need to ensure the best health outcomes for their children.
- **Our Core Values:** we lead with compassion, we are deeply respectful, we act with integrity, we are firmly committed
- **Our Services:**
 - Ronald McDonald House – A home away from home, keeping families close while their seriously ill child receives treatment.
 - Ronald McDonald Family Room – A peaceful haven inside the hospital, giving families a place to rest and recharge.
 - Ronald McDonald Learning Program – Helping children catch up on missed school with free, one-on-one tutoring.
 - Ronald McDonald Hospitality Cart – Delivering comfort to hospital bedsides with snacks, toiletries, and toys.
- **Our Funding:** 78% of our funding comes from fundraising, through individual donations, corporate partnerships and fundraising events. Our largest corporate partner is our founding and forever partner McDonalds, who have supported us for 50 years. We are not funded by McDonalds, and operate as a separate independent entity.
- **Our Community:** Their dedication is evident in the countless hours volunteered by individuals who assist with everything from meal preparation and housekeeping at the House to event support and fundraising drives. Throughout the year, we host various community events, such as our annual gala, which not only raise crucial funds but also bring together supporters from all walks of life. We also have many community lead fundraising events, from school groups, to sporting clubs. We collaborate with numerous local businesses, schools, and community groups to create impactful partnerships that benefit our families. We are always looking to build more partnerships with local businesses.



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Our Impact

Ronald McDonald House Charities South and Central Australia has been providing accommodation for families with sick and injured children through our 20-room house on Melbourne Street, North Adelaide for 25 Years.

Over this time, we've supported over 7,000 families with a place to stay that feels like home, including meals, transport and support.

In 2023/24, the support of our community & partners made a life-changing impact:

- 420 regional SA & NT families found a home away from home
- 25% of these families traveled from the Northern Territory
- 7,588 nights of free accommodation provided
- \$2.5M+ saved in accommodation & parking costs
- 70 students received free, one-on-one tutoring
- 4 hospital wards received nightly visits from our Hospitality Cart, delivering meals, toiletries & toys

Families like Travis & Cilati Seumanutafa's have experienced firsthand the difference RMHCSCA makes.

Watch Travis & Cilati's story [here](#)





Our commitment to Reconciliation

Ronald McDonald House Charities acknowledges the Traditional Custodians of the lands, skies, and waterways on which we work. We recognise the Aboriginal and Torres Strait Islander peoples among the families we support, as well as our employees, volunteers, and supporters, who are part of the world's oldest continuous living culture. We pay our respects to them and their Elders—past, present, and emerging.

At RMHC South and Central Australia, reconciliation is at the heart of our mission. We are dedicated to fostering a culturally safe and inclusive environment where all families feel welcome, supported, and respected. With 25% (and increasing) of the families staying at Ronald McDonald House South and Central Australia traveling from the Northern Territory we recognise the unique challenges faced by Aboriginal and Torres Strait Islander families who journey far from home to access vital medical care for their children.

We are committed to strengthening partnerships with Aboriginal and Torres Strait Islander communities and organisations to enhance the support we provide, ensuring families can stay together while receiving the care they need. By working together, we strive to create a future where every family, regardless of background or location, has access to the comfort and resources they deserve.





The Role of a Board Director

As a vital part of the Charity's governing body, Board directors are responsible for providing leadership and direction, whilst ensuring that the organization is working towards its charitable purpose. The Board Directors collectively bear the ultimate responsibility for the accountability, strategy, resourcing, advocacy and monitoring of the Charity and its activities.

- **Strategic Leadership:**

- Contributing to the development and implementation of the organisation's strategic plan.
- Providing oversight of the organisation's performance against its strategic goals.
- Identifying and assessing emerging opportunities and risks.

- **Governance and Compliance:**

- Ensuring compliance with all relevant legal and regulatory requirements.
- Upholding the organisation's ethical standards and policies.
- Overseeing the organisation's financial management and risk management processes.

- **Fundraising and Advocacy:**

- Actively participating in fundraising activities and events.
- Advocating for the organisation's mission and services within the community.
- Developing and maintaining relationships with key stakeholders.

- **Board Participation:**

- Attending and actively participating in board meetings and committee meetings.
- Reviewing and approving board papers and reports.
- Contributing to constructive and informed discussions.

- **Fiduciary Duty:** Directors have a fiduciary duty to act in good faith, with care, and in the best interests of the organisation.



The Role of a Board Director

Skills and Experience Sought:

We are seeking individuals with a diverse range of skills and experience, including:

- Demonstrated commitment to the mission and values of Ronald McDonald House.
- Experience in one or more of the following areas:
 - Governance and strategic planning
 - Financial management and accounting
 - Fundraising and development
 - Marketing and communications
 - Legal and regulatory compliance
 - Healthcare or social services
 - Community engagement.
- Strong leadership and communication skills.
- Ability to work effectively in a team environment.
- A network of contacts within the local community.

Time Commitment:

- Board meetings are held bi-monthly
- Committee meetings may be held between board meetings.
- Participation in fundraising events and other activities.
- Preparation time for meetings and other board-related activities.

Term of Appointment:

- Board directors are appointed for a term of six years, with the possibility of reappointment.

Application Process:

1. Review this Information Pack: Carefully review the information provided to ensure that you understand the role and responsibilities of a Board Director.
2. Submit your Application: Please submit the following documents:
 - A cover letter outlining your interest in the role and your relevant skills and experience.
 - A current resume or CV.
3. Interview: Shortlisted candidates will be invited to an interview with the Nominations Committee.
4. Reference Checks: Reference checks will be conducted for successful candidates.
5. Board Approval: The Nominations Committee will make a recommendation to the Board for final approval.
6. Induction: Successful candidates will participate in an induction program to familiarise themselves with the organisation.



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Contact Information

For further information or to submit your application, please contact:

Melissa Monkhouse

Chief Executive Officer

Ronald McDonald House Charities South & Central Australia

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We look forward to receiving your application and working together to support families in need.

